



Client Feedback Form

This form provides you an opportunity to give me feedback. This will help to improve my professional development and the service I offer to others.

Please only complete the sections that you are happy to complete.

Please note: I will assume consent to anonymously use your feedback in my service literature unless you tell me otherwise. See last section on this questionnaire.

Name: Age: 18-25, 26-35, 36-50, 51-10, 61-70, 71+

How many sessions did you attend? 1-10, 11-20, 21-30, 31-40, 41-60, 61+

How frequent were your sessions? Weekly, Fortnightly, Monthly, Sporadic

How did you find out about the service?

Working Relationship

Mark the response which most closely corresponds to how you feel about each statement.

Ivan listened to me effectively.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
Ivan understood things from my point of view.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
Ivan helped me to talk about what was important to me.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
Ivan focused on what was important to me.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
Ivan accepted what I said without judging me.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
Ivan showed warmth towards me.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
Ivan fostered a safe and trusting environment.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
Ivan began and finished our sessions on time.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
Ivan appropriately followed my lead during our sessions.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
Ivan's approach suited me.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
Ivan appropriately challenged me.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
Ivan helped me to see things more clearly and assess my life	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree

Effects

Ivan helped me deal with the issue(s) that led me to counselling.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
Ivan helped me deal with issues that arose during counselling.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree



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Changes (if any) which occurred in me as a result of my sessions have been positive and welcome.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
My behaviour outside counselling has changed for the better.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
I gained helpful insights due to counselling.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
Counselling has helped to improve my quality of life.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
<u>Other</u>					
I am satisfied with the service provided by Ivan	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
Based on my experience, I would recommend Ivan to others	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
The counselling room suited me.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
The counselling location suited me.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
The appointment making process suited me.	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
<u>Comments</u> (e.g., how could things be improved, anything you were unhappy with or very happy with, or any comment on any of the points above):					
Testimonial:					
I consent to my comments being anonymously used in Ivan's service literature					No