



Client Feedback Form

This form gives you an opportunity to give me feedback and to give us both a sense of closure with our work. The form will also help me to maintain and/or improve my services. Please only complete the sections that you are happy to complete. ***Please note: I will assume consent to anonymously use your feedback in my service literature unless you tell me otherwise. See last section on this questionnaire.***

Name: Age: No. of Sessions Attended? 1-10, 11-20, 21-30, 31-40, 41-60, 61+

How did you find out about the service?

Mark the response which most closely corresponds to how you feel about each statement. SA= Strongly Agree, A=Agree, N=Neither Agree nor Disagree, D=Disagree, SD=Strongly Disagree.

Working Relationship:

Ivan listened to me effectively.	SA	A	N	D	SD
Ivan understood things from my point of view.	SA	A	N	D	SD
Ivan helped me to talk about what was important to me.	SA	A	N	D	SD
Ivan focused on what was important to me.	SA	A	N	D	SD
Ivan accepted what I said without judging me.	SA	A	N	D	SD
Ivan showed warmth towards me.	SA	A	N	D	SD
Ivan fostered a safe and trusting environment.	SA	A	N	D	SD
Ivan began and finished our sessions on time.	SA	A	N	D	SD
Ivan appropriately followed my lead during our sessions.	SA	A	N	D	SD
Ivan's approach suited me.	SA	A	N	D	SD
Ivan appropriately challenged me.	SA	A	N	D	SD
Ivan helped me to see things more clearly and assess my life	SA	A	N	D	SD

Effects

Ivan helped me deal with the issue(s) that led me to counselling.	SA	A	N	D	SD
Ivan helped me deal with issues that arose during counselling.	SA	A	N	D	SD
Changes (if any) which occurred in me as a result of my sessions have been positive and welcome.	SA	A	N	D	SD
My behaviour outside counselling has changed for the better.	SA	A	N	D	SD
I gained helpful insights due to counselling.	SA	A	N	D	SD
Counselling has helped to improve my quality of life.	SA	A	N	D	SD

Other

I am satisfied with the service provided by Ivan	SA	A	N	D	SD
Based on my experience, I would recommend Ivan to others	SA	A	N	D	SD
The counselling room suited me.	SA	A	N	D	SD
The counselling location suited me.	SA	A	N	D	SD
The appointment making process suited me.	SA	A	N	D	SD

Comments (e.g., how could things be improved, anything you were unhappy with or very happy with, or any comment on any of the points above):

Testimonial: